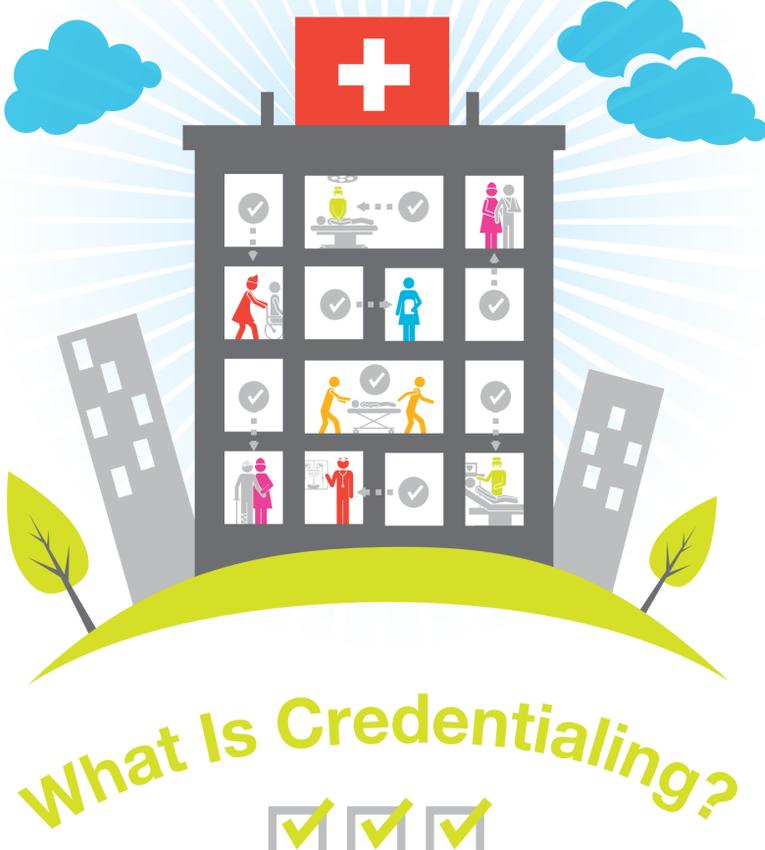
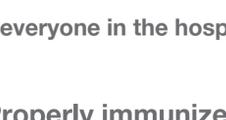


# Risky Business?

Can Your Hospital Afford Not to Have a **Credentialing** Program?

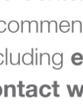


## What Is Credentialing?

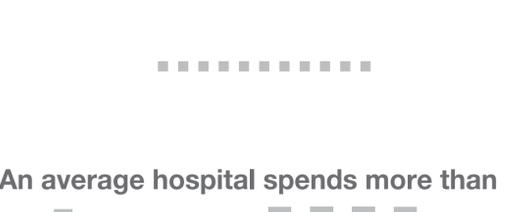


The process of obtaining, verifying and assessing the qualifications of healthcare personnel

Helps ensure everyone in the hospital has been:

-  Properly immunized
-  Received the appropriate training
-  Vetted through drug tests and criminal background checks
-  Understands the hospital's health and safety policies

The Centers for Disease Control and Prevention (CDC) recommends all healthcare personnel be credentialed including **every person who has the potential for contact with patients**



An average hospital spends more than

# \$1 million

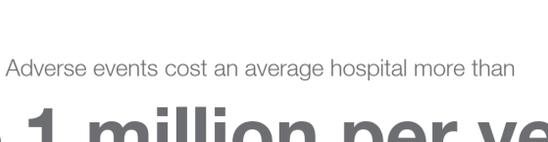
per year to run its credentialing program

## Hospitals can provide a safe environment by ensuring all employees and professional visitors have the right credentials

which ultimately helps prevent the following:

## Adverse Events

The risk of adverse events increases with exposure to non-credentialed people



Approximately **3.4 million** adverse events occur each year, affecting **1 out of 10** patients



Adverse events cost an average hospital more than

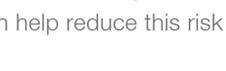
# \$5.1 million per year

 **\$4.4 million** for hospital-acquired infections (HAIs)

 **\$700,000** for non-HAI adverse events, including falls, violent crimes and diagnostic and therapeutic incidents



 Changes in Medicare reimbursement mean hospitals **will not be reimbursed** for extended hospital stays and medical treatment associated with adverse events

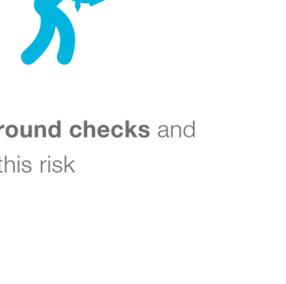


## Theft

Theft costs the average hospital

# \$600,000

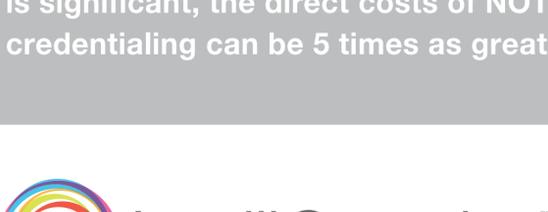
for **replacement of stolen equipment and supplies**



Conducting **criminal background checks** and **drug tests** can help reduce this risk

## Absenteeism

If hospitals **do not require** employees to receive the **flu vaccine**, they are likely to experience **high rates of absenteeism** and **disruption of healthcare services**



**35% of hospitals** face staff shortages during flu season, resulting in **\$100,000 in additional costs** from healthcare worker sick leave

Credentialing = \$  
NOT Credentialing = \$\$\$\$\$

While the cost of credentialing is significant, the direct costs of NOT credentialing can be 5 times as great