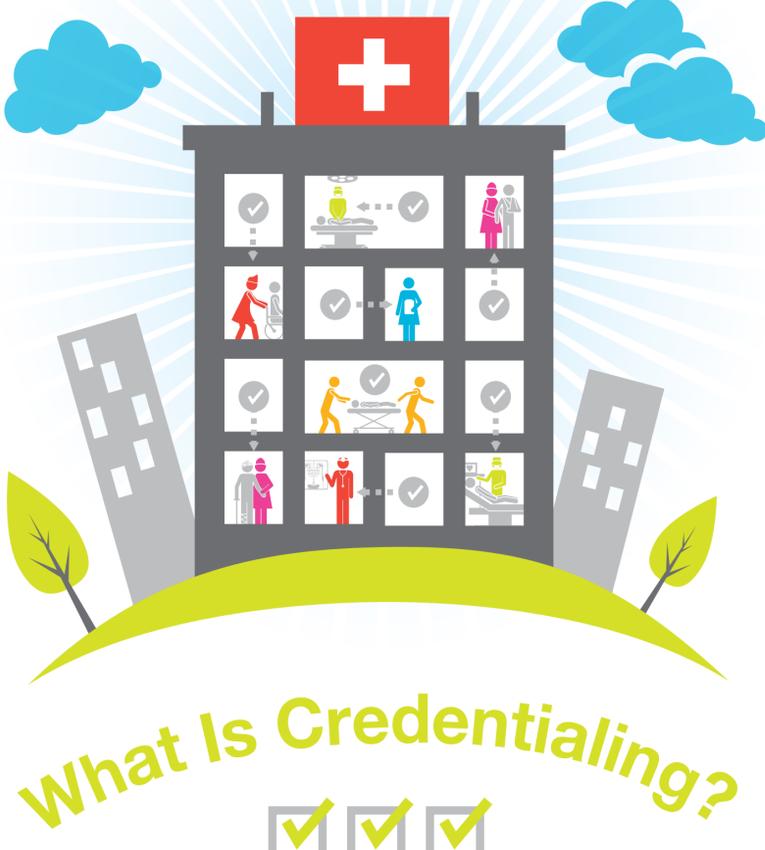
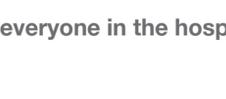


Risky Business?

Can Your Hospital Afford Not to Have a **Credentialing** Program?



What Is Credentialing?



The process of obtaining, verifying and assessing the qualifications of healthcare personnel

Helps ensure everyone in the hospital has been:



Properly immunized



Received the appropriate training



Vetted through drug tests and criminal background checks



Understands the hospital's health and safety policies

The Centers for Disease Control and Prevention (CDC) recommends all healthcare personnel be credentialed including **every person who has the potential for contact with patients**



An average hospital spends more than

\$1 million

per year to run its credentialing program

Hospitals can provide a safe environment by ensuring all employees and professional visitors have the right credentials

which ultimately helps prevent the following:

Adverse Events

The risk of adverse events increases with exposure to non-credentialed people



Approximately **3.4 million** adverse events occur each year, affecting **1 out of 10** patients

Adverse events cost an average hospital more than

\$5.1 million per year



\$4.4 million

for hospital-acquired infections (HAIs)



\$700,000

for non-HAI adverse events, including falls, violent crimes and diagnostic and therapeutic incidents



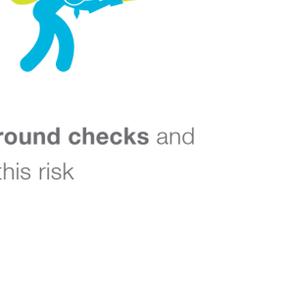
Changes in Medicare reimbursement mean hospitals **will not be reimbursed** for extended hospital stays and medical treatment associated with adverse events

Theft

Theft costs the average hospital

\$600,000

for replacement of stolen equipment and supplies



Conducting **criminal background checks** and **drug tests** can help reduce this risk

Absenteeism

If hospitals **do not require** employees to receive the **flu vaccine**, they are likely to experience **high rates of absenteeism** and **disruption of healthcare services**



35% of hospitals

face staff shortages during flu season, resulting in

\$100,000 in additional costs from healthcare worker sick leave

Credentialing = \$
NOT Credentialing = \$\$\$\$\$\$

While the cost of credentialing is significant, the direct costs of NOT credentialing can be 5 times as great